



Where Innovation fulfills Expectation

FAQ's

Q. Will I need a special broadband connection?

No; iPoS is capable of running on a standard broadband Internet connection and therefore has no need for an expensive ADSL connection.

Q. What happens if I lose my Internet connection?

Should you lose your Internet connection iPoS will allow you to trade in a stand alone mode, and then when your connection is restored iPoS will update the central server with any transactions that have been made whilst off line.

Q. Will I need new hardware?

iPoS is a browser based system and doesn't require software loaded locally on the Terminal. This takes away the need for highly specified hardware, if your current hardware is able to run Internet explorer it will almost certainly run iPoS.

Q. How Do I back-up my data?

The headache of data back-ups and software updates is a thing of the past with iPoS. All back-ups and software updates are carried out on the main server. For absolute peace of mind our servers have total failsafe resilience and engineering cover 24/7, every day of the year.

Q. Can I check stock in other branches?

Yes, you can check stock live and real time across all branches, also inter-branch stock transfers can be Performed, given the correct user rights. As iPoS is running live any changes made take effect immediately.

Q. Can iPoS integrate with my Accounts or Head Office Systems?

iPoS utilises XML Web-services therefore Integration with accounts and other software applications has never been easier.

Q. What about Chip & Pin?

iPoS has full Chip & Pin integration.

Q. Will it be slow as it's over the Internet?

We have found that a terminal running iPoS is as fast over the internet as talking direct to its own Internal hard drive.

Q. What happens if my hardware fails?

Should hardware fail simply log on a new terminal which will take under 4 minutes- this is also the case should you need extra terminals at busy times.



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